

# myRIC User Guide 5 - Forgot Password

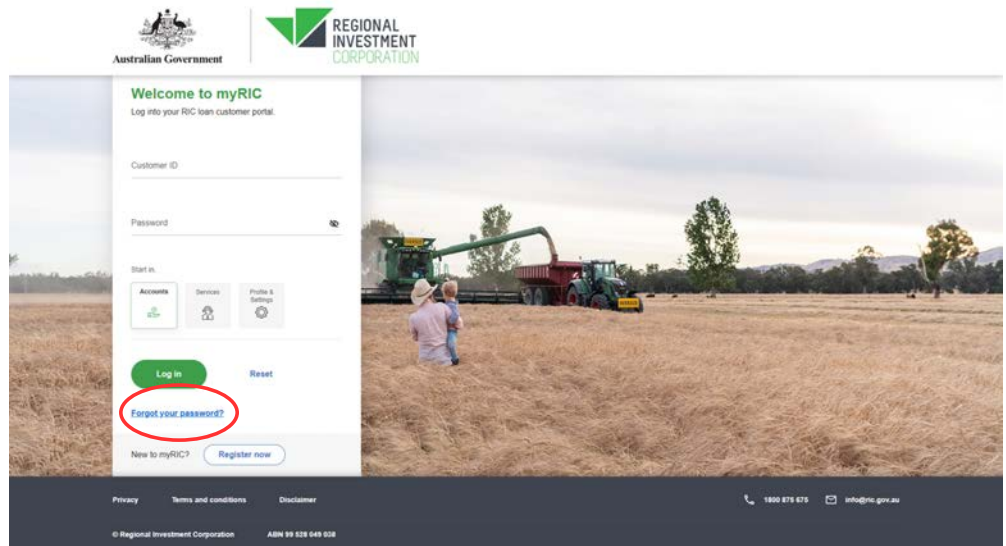
## Forgot Password

Use this guide if you have forgotten your password.

1 | Click **Log in** button at [ric.gov.au](http://ric.gov.au)



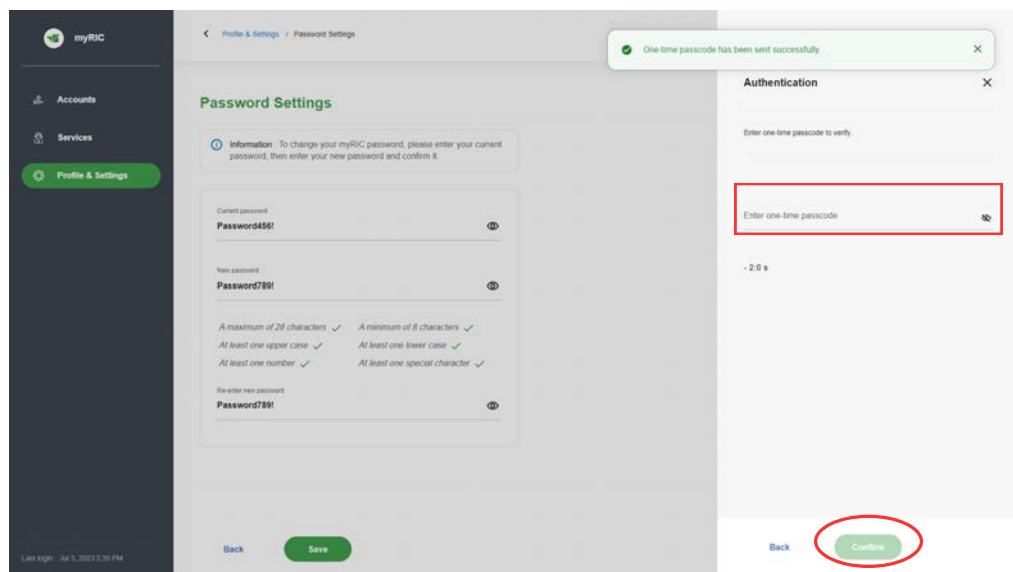
2 | Click **Forgot Your Password**



## 3 | Authentication

Note: A one-time Passcode will be sent to your mobile number. This is time sensitive (2 minutes).

4 | Enter **One-time passcode**

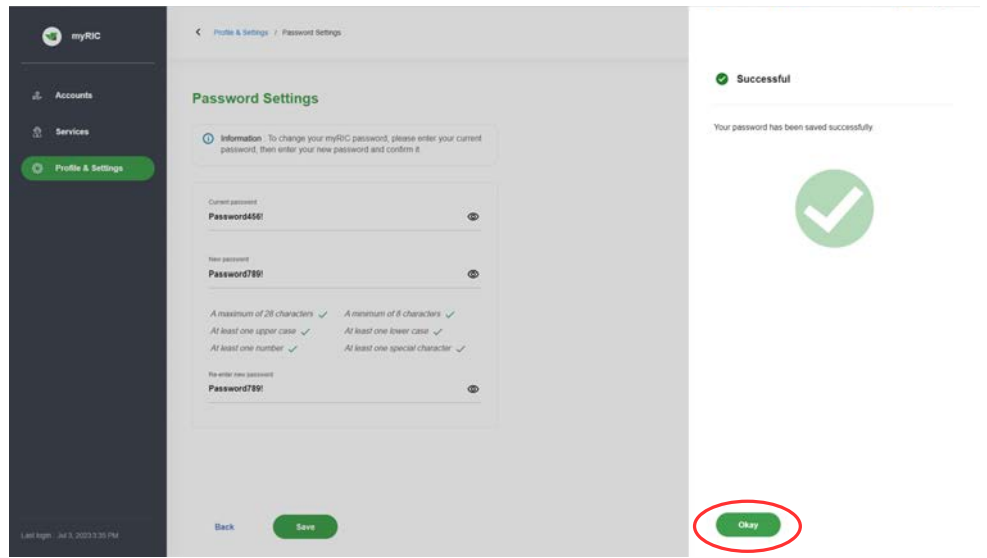


5 | Press **Confirm**



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## 6 | Press Okay



7 | You can now login using your new password.